



# Advanced Services

Our offering is a full-managed service that monitors, manages, and optimises a wide variety of IT solutions.

## DATA PROTECTION

Tactical analysis, remediation and improvement of your data protection environment.

## STORAGE & ARCHIVING

Infrastructure services focused on scalability, reliability, and operational excellence in line with industry best practices—ongoing evaluations and improvements.

## STORAGE AREA NETWORKS

Design, installation, provisioning, configuration, optimising, performance tuning, integration, testing, administration, and troubleshooting of SAN solution technologies.

## SERVER & COMPUTE

Monitoring server performance to ensure efficient operation and troubleshooting issues. Configuring storage and network settings and providing technical user support.

## TECHNICAL SUPPORT







Automated monitoring and alerting to identify and resolve incidents 24/7 swiftly. Consistent and reliable incident management process.

## CONTACT US

[advancedservices@datasciences.co.za](mailto:advancedservices@datasciences.co.za)

We aim to provide our customers with experts who are responsible for maximising the value and benefits of their Backup, Storage, SAN and Compute platforms.

Our model is to provide standard or customised solutions that encompass a range of operational, administrative, and integrity functions within the IT environment.

Backup	Storage	Cloud	Compute	Networks	Sites
					
444PB	124PB	90PB	150	24	29

## OPERATIONAL FUNCTIONS

- Technical Analysis & Remediation
- Remote and onsite support services
- Monitoring & Alerting
- Daily Operations and Troubleshooting
- Migrations
- Readiness Checks
- Integration, Orchestration & Automation
- System Optimisation
- Software Upgrades & Patching

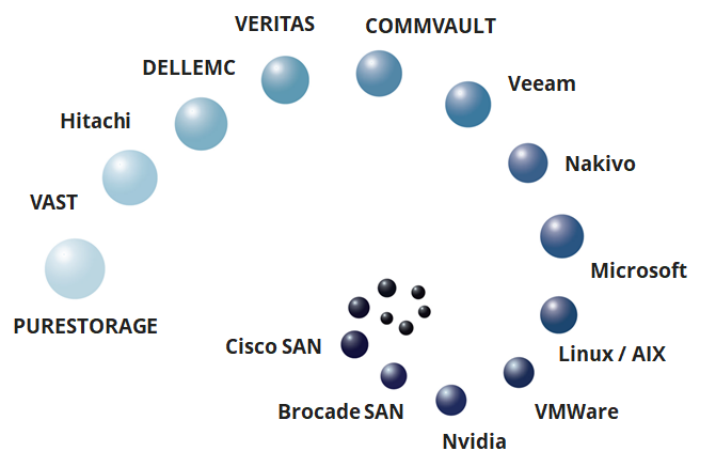
## ADMINISTRATIVE FUNCTIONS

- Reporting Services
- Project Management
- Solution Design and Deployment
- Capacity Management
- Performance Tuning

## INTEGRITY FUNCTIONS

- Critical Recovery
- Product Security compliance

## CERTIFICATIONS



## PARTNERS

